



Improving lives THROUGH  
supports and services  
THAT FOSTER self-determination.

# Tier 2 Risk Prevention Transition Process Updates

**December 2, 2021**

- Went from 10 teams to 3 that back each other up statewide. Went from 15 FTE to 9 consultants & 3 leads
- Central mailbox for transition case assignments instead of straight to frontline staff (transitions@dmh.mo.gov)
- Now part of Tier 2 Risk Prevention Team: Name change to Risk Prevention Consultants
- Only assigned Risk Prevention Consultant on calls instead of 2
- 30 day notices include Risk Prevention Area Lead
- Tableau Management dashboard for all things transition-related
- [Transitions webpage with resources](#)
- Transition stakeholder community
  - Coffee and Chat
  - Workgroups
  - Surveys



# What's changed so far?

# TIER 2 TIMELINE



MISSOURI TIERED SUPPORTS  
TIER 2  
RISK PREVENTION TEAM



## What's the future look like?



# Why is this important?

Risk prevention support gets ahead of problem situations by teaching staff and individuals the skills they want and need to avoid ending up in crisis situations, or with involuntary moves, in the first place.

Addressing risk through prevention leads to:

- Less "fires" to put out
- Better quality of life for staff and individuals
- Longer term living arrangements
- Enhancement of individual skills
- Increased provider capacity

## Tier 2 Timeline

### Why Bother?

1

#### Targeted Individual Consultation

With limited capacity we are unable to be a part of every transition. This will help free up RPC time to focus on helping the individuals that need it most; help providers get more hands-on support for the trickiest situations; help teams get structured ongoing training and consultation that they can use to create better planning for all of the individuals they support so there is less risk, less repeat moves, and individuals have their needs met sooner.

2

#### RPCs trained in consultant skills

We want our team to feel like confident and capable consultants. Training will ensure we feel prepared so that providers can receive best-practice support in order to increase their capacity to do better. Individuals will receive better service from skilled providers, leading to longer placement and less risk.

3

#### Tier 2 interventions packaged

Individuals need access to preventative support as soon as possible to reduce the risk of crisis. Having packaged interventions for providers that are easy to access will speed up delivery of needed support, be simple for providers to do, teach individuals the skills they value, and reduce crisis situations. Having interventions packaged also helps RPCs provide consistent messaging and training opportunities, so everyone has what they need to be successful.

#### Assessments, Meetings, Review & Feedback

We (RPCs, providers, and individuals) need to know whether we are moving closer to or farther away from our goals. We also need to know who needs help, and what kind of support they need. Having assessments, meetings for reviewing progress, observations, and a regular feedback loop allows us to all measure whether we are doing what we should be, and whether what it is we are doing is having the desired impact at all three levels.

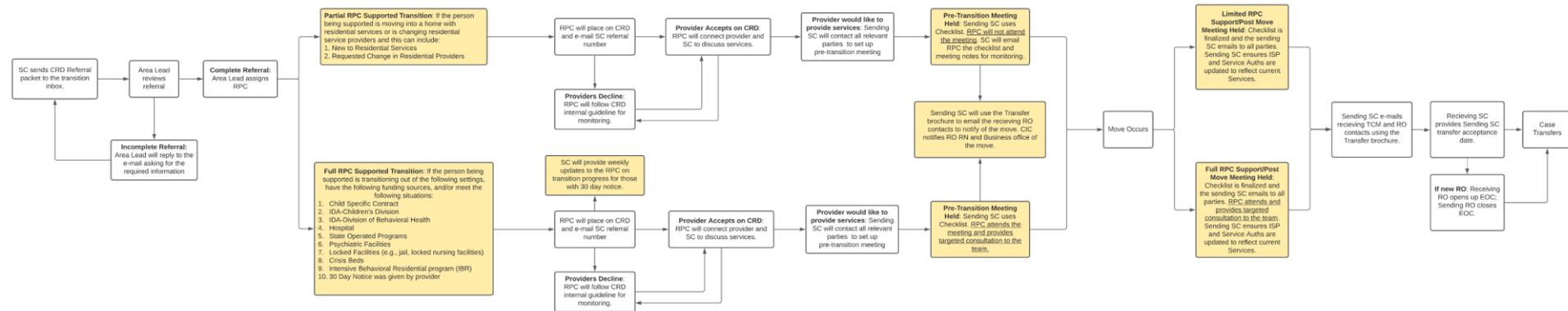
Have questions?

Reach out to Tier 2 leadership today!

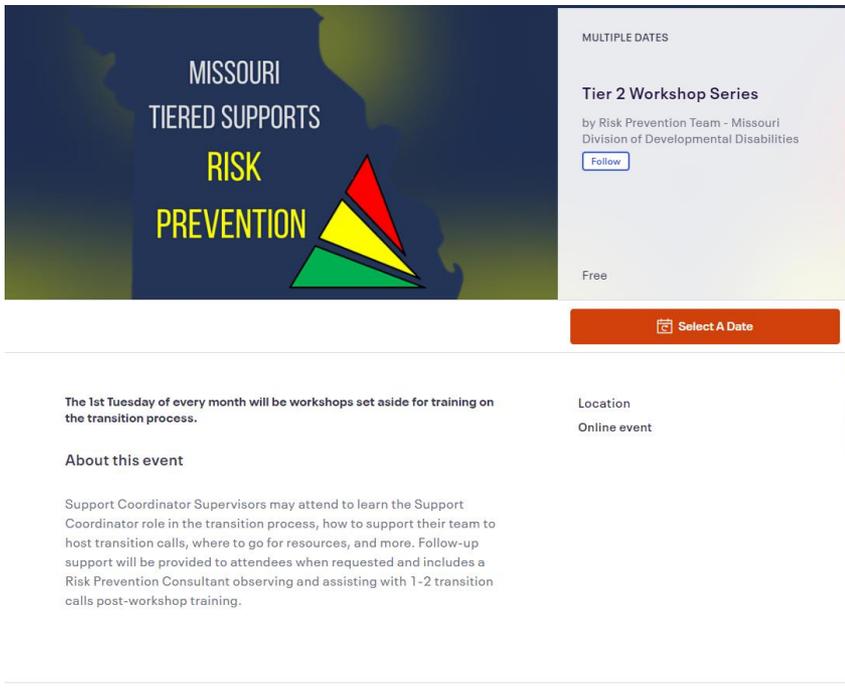


# What will the new transition process be?

\*\*changes to current process are in yellow boxes with differences between "full" & "limited" RPC support underlined



# In the works



The screenshot shows a web page for a workshop series. The header features a map of Missouri with the text 'MISSOURI TIERED SUPPORTS RISK PREVENTION' and a colorful triangle graphic. The main content area includes the title 'Tier 2 Workshop Series' by the Risk Prevention Team, a 'Follow' button, and a 'Free' price tag. Below this is a 'Select A Date' button. The 'Location' is listed as 'Online event'. A section titled 'About this event' provides details about the training for Support Coordinator Supervisors.

MISSOURI  
TIERED SUPPORTS  
RISK  
PREVENTION

MULTIPLE DATES

**Tier 2 Workshop Series**  
by Risk Prevention Team - Missouri  
Division of Developmental Disabilities

[Follow](#)

Free

[Select A Date](#)

The 1st Tuesday of every month will be workshops set aside for training on the transition process.

**About this event**

Support Coordinator Supervisors may attend to learn the Support Coordinator role in the transition process, how to support their team to host transition calls, where to go for resources, and more. Follow-up support will be provided to attendees when requested and includes a Risk Prevention Consultant observing and assisting with 1-2 transition calls post-workshop training.

Location  
Online event

Transition workshops for Support Coordinator Supervisors to get extra support that they can take back and use to help their team implement the transition process successfully

# In the works

- Person-Centered transitions
- Provider notices

# Questions / Comments

- 👤 Please send questions / comments to [tier2@dmh.mo.gov](mailto:tier2@dmh.mo.gov) with the subject line “Webinar Question”
- 👤 The team will review and a follow-up FAQ document will be posted with this webinar on the DD website previous webinar page located here: <https://dmh.mo.gov/dev-disabilities/webinar/previous>